EduConnect Zimbabwe

COOKIE POLICY

Cookie and Device Storage Policy

What EduConnect keeps on your device and why.

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> **What changed:** First version

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This policy explains what EduConnect Zimbabwe keeps on your device when you use our website or mobile app, and why. It is part of our Privacy Policy. EduConnect Zimbabwe is responsible for it.

1. What device storage is

Websites and apps can save small pieces of information on your phone or computer, in cookies or in the browser's local storage, or in the app's own secure storage. We call all of these "device storage". Some are needed for the service to work, and some remember your choices.

2. What we use it for

- **Keeping you signed in and secure (essential).** After you sign in we keep a session token so you do not have to sign in on every page. Sessions end when you sign out, when they expire, or after 10 minutes without activity. If your security settings change, such as a password change, older sessions stop working. Two-factor sign-in uses a short-lived token while you finish the challenge.
- **Remembering where you are (essential).** During onboarding, for example when a teacher or institution is completing an application, we keep a temporary token so you can continue, and we keep a note of the reason you were signed out so we can tell you why.

- **Remembering your choices.** We may remember simple display preferences such as which tab you last used or the notices you have already dismissed.
- **Protecting the service.** We use security checks to detect repeated failed sign-ins and fraud, such as click fraud on advertisements.

3. What we do not do

- At the time of writing, our website and app do not use third-party advertising trackers or third-party analytics services.
- Advertisements on EduConnect Zimbabwe are shown and counted by us. We record that an advertisement was shown or clicked, but we do not use device storage to follow you around other websites.

4. Cookies and storage from other companies

Some features load content from other companies, and those companies may set their own storage under their own policies:

- if you choose **Google, Microsoft or LinkedIn** to sign in, that company's page will use its own cookies;
- **premium video lessons** use a call page provided by Daily.co;
- when you follow a link in an **advertisement** to an advertiser's site, that site is not covered by this policy;
- our **payment provider's** payment pages set their own cookies to take your payment securely.

5. Your choices

Because the storage we use is essential to run your account securely, the service will not work properly if you block it. You can delete stored data at any time in your browser settings or by signing out, and you can remove the app's data in your phone settings. Doing so signs you out and clears any preferences we remembered.

6. Changes

If we start using other kinds of storage, such as analytics, we will update this policy first and ask for your consent where the law requires it. Questions: support@educonnect.ac.zw.